

Global service delivery model for the United
Nations Secretariat

Draft Resolution

The General Assembly

Recalling section III of its resolution 67/246 of 24 December 2012, paragraph 13 of section VII of its resolution 69/262 of 29 December 2014, paragraph 19 of its resolution 69/273 of 2 April 2015 and section XIX of its resolution 70/248 A of 23 December 2016,

Having considered the report of the Secretary-General on the Global service delivery model for the United Nations Secretariat¹ as well as the related report of the Advisory Committee of Administrative and Budgetary Questions,²

1. *Takes note* of the report of the Secretary-General;¹
2. *Endorses* the conclusions and recommendations contained in the report of the Advisory Committee, subject to the provisions of the present resolution;²
3. *Recalls* paragraph 8 of section XIX of its resolution 70/248 and requests the Secretary-General that budget proposals related to qualitative and quantitative benefits from the development and implementation of the global service delivery model should be presented with a clear benefits realization plan;
4. *Also recalls* paragraph 50 (c) of the report of the Advisory Committee and requests the Secretary-General to ~~re~~submit for consideration by the General Assembly during the main part of its seventy-second session a report on the global service delivery model containing a comprehensive and fully developed proposal which continues to takes into account the views of all stakeholders;
5. *Reiterates* the importance of ensuring that the global service delivery model fully takes into account lessons learned and best practices of all ongoing business transformation initiatives so as to maximize benefits and avoid possible duplication and overlap, and requests the Secretary-General to provide in his detailed proposal information on the efforts to ensure such coherence, including information on the use of common infrastructure and resources;

¹ A/71/417.

² A/71/666.

6. *Also reiterates* that the global service delivery model should be limited to the provision of administrative support services and that the proposal should take into account the use of all existing United Nations infrastructure, including those away from the headquarters;

7. *Requests* the Secretary-General to include in his next report, concrete measures to ensure that offices away from headquarters, regional commissions, offices and departments retain their full decision making authority to effectively execute their mandates;

8. *Takes note* of paragraphs 44, 45, 49, 50b and 51 of the report of the Advisory Committee;

9. *Decides* to establish a dedicated global service delivery model project team composed of six positions, composed of the following: 1 D-1, 1 P-5, and 4 P-4;

10. *Approves* an appropriation in the amount of 210,100 United States dollars under section 29A, Office of the Under-Secretary-General for Management, of the programme budget for the biennium 2016-2017, representing the regular budget share until 31 December 2017, which would represent a charge against the contingency fund for the biennium 2016-2017;

Support account for peacekeeping operations

11. *Notes* that resource requirements in the amount of 868,500 United States dollars will be included in the subsequent requirements for the support account for peacekeeping operations for the financial period from 1 July 2017 to 30 June 2018;

Extrabudgetary resources

12. *Also notes* that requirements in the amount of 322,200 United States dollars will be funded from extrabudgetary resources in the financial period from 1 January to 31 December 2017.

