

## Q1 Where do you work?Où travaillez-vous ?

ANSWER CHOICES	RESPONSES	
OCHA	21.03%	41
ECE / CEE	32.31%	63
Division of Administration / Division de l'administration	26.67%	52
Other (please specify) / Autre (veuillez préciser) :	20.00%	39
TOTAL		195

#	OTHER (PLEASE SPECIFY) / AUTRE (VEUILLEZ PRÉCISER) :	DATE
1	ODG	9/22/2021 5:33 PM
2	UNJSPF	9/21/2021 2:44 PM
3	UNJSPF	9/21/2021 2:35 PM
4	UNJSPF	9/21/2021 1:25 PM
5	ODG	9/21/2021 11:02 AM
6	UNJSPF	9/21/2021 10:46 AM
7	UNJSPF (6ème étage)	9/21/2021 10:32 AM
8	UNOG	9/21/2021 9:28 AM
9	DSS	9/21/2021 9:12 AM
10	UNIDIR	9/21/2021 9:08 AM
11	UNJSPF	9/21/2021 9:05 AM
12	ODG	9/21/2021 8:49 AM
13	UNOG ODG	8/26/2021 11:35 AM
14	OHCHR	8/26/2021 11:27 AM
15	UNIDIR	8/26/2021 11:20 AM

	Move to H Building - complaints & suggestions Déménagement vers le bâtiment H : doléances et suggestions	SurveyMonkey
16	UNJSPF	8/26/2021 11:17 AM
17	ODA	8/26/2021 11:16 AM
18	N/A	8/26/2021 11:14 AM
19	UNIDIR	7/16/2021 6:33 PM
20	OHCHR	7/16/2021 4:47 PM
21	ODG	7/15/2021 3:46 PM
22	Health insurance UNSMIS	7/13/2021 5:48 PM
23	UNODA	7/13/2021 5:03 PM
24	DSS	7/13/2021 4:31 PM
25	NONE.	7/13/2021 4:13 PM
26	prefer not to specify	7/13/2021 1:32 PM
27	ICTS	7/13/2021 12:32 PM
28	OHCHR	7/13/2021 12:31 PM
29	UNOG/HR-CSC	7/13/2021 12:16 PM
30	UNIDIR	7/13/2021 12:12 PM
31	ODG	7/13/2021 11:17 AM
32	Prefer not to say	7/13/2021 10:56 AM
33	UNEP	7/13/2021 10:50 AM
34	UNIDIR	7/13/2021 10:47 AM
35	UNIDIR	6/24/2021 9:49 AM
36	UNOG DCM	6/8/2021 10:29 AM
37	UNMAS	6/7/2021 6:54 PM
38	DCM	6/7/2021 5:11 PM
39	UNIDIR	6/7/2021 4:14 PM

## Q2 Please share any complaints/comments/suggestions about your experience with the move and working conditions in the H building:Faites-nous part des problèmes rencontrés et de vos observations et propositions, qu'il s'agisse du déménagement lui-même ou des conditions de travail dans le bâtiment H :

Answered: 193 Skipped: 2

#	RESPONSES	DATE
1	Please, would you advocate for UNOG to provide ethernet cables in each of the meeting rooms of Building H and as a priority in meeting rooms on the 3rd floor (H-343, H-342). Thank you very much for your support!	9/23/2021 9:26 AM
2	Despite the remarkable work which has been done to convey the moving to the new building, which is largely appreciated, some issues still cannot be overcame with adaptation spirit and flexibility. Notably, the temperature in some areas of the fourth floor, including the working space #48. Some days sitting at my desk causes me headache due to the extremely cold temperature in the office, which is hardly handled, despite wearing a scarf and multiple layers. This issue causes discomfort especially in the morning or during cloudy/rainy days. Despite some little improvement, the blinds also still constitute a problem, as they keep moving randomly.	9/22/2021 5:33 PM
3	Would it be possible to install mobile network amplifiers. Salt network is not accessible in the building at all. Can we get paper towels installed in the toilet rooms?	9/22/2021 3:58 PM
4	I feel that the temperature in the building is still set too low. Depending on where you sit, it can be very cold. I see many colleagues wearing extra layers in the office because it is too cold for them. For the sake of energy efficiency and cost saving, the room temperature should be set mild around 24-25 degree. In addition, washrooms on the 3rd floor are out of order. It has been more than one week and no actions seem to be taken. Given that there are only another washroom located on the same floor and this is a new building, this kind of issue should be urgently fixed. Thanks.	9/22/2021 3:40 PM
5	Smoking: I strongly support restrictions on smoking, but they are useless if they are ignored. Putting smoking shelters in convenient places would probably increase compliance. Transport: I think this is temporary, but having to push past motorbikes to get to bike parking outside door E40 is not ideal, nor sends a positive green message. I trust that this will be fixed once the entrance plaza is finished.	9/22/2021 2:46 PM
6	Move was handled timely. No complaints.	9/22/2021 2:40 PM
7	It is cold there. It is not possible to work when everyone is around because people talk to each other and to you when you are working. It would be great to have 2 screens in the quiet rooms and maybe be able to book those rooms the day we come to ensure quiet and comfortable working time. It would be also a good idea to remind colleagues not to talk to people working when they pass by. There is no healthy food available in Palais. The food at the Pasta corner is inedible. The other food, unhealthy and packaged. My colleagues and I would like to have healthy warm options, more options of plats du jour, healthy, freshly cooked. Thank you for your constant support!	9/22/2021 9:46 AM
8	Disconnecting and reconnecting the IT equipment (notebook, keyboard, mouse, headphones) every day is a loss of time and slowly wears out the component that is being plugged in/out. Walking through the building clearly shows that some entities got better furniture than others (desk lamp, drawers, monitors on adjustable stand) and are also using meeting rooms as private office (wasn't supposed to be a no private office for all?). Some meeting rooms are not ready yet in terms of power cabling and network connectivity so you have to rely on wall outlets (far from the meeting desk) and wifi.	9/21/2021 4:47 PM
9	IL n'y a pas de réseaux dans le batiment. Je ne peux donc recevoir aucun appel . Ceci est dérangant, je suis maman et il arrive que je recoive des appels urgents durant la journée. Il fait froid dans le batiment et cela est vraiment désagrable.	9/21/2021 2:44 PM
10	There is no mobile network reception in some parts of the H building, for example on 3rd floor, area H.34 where ECE Environment Division is located. There is still wifi but I cannot	9/21/2021 2:39 PM

	atiment H : doléances et suggestions receive any phone calls at my desk. This might not be a construction related issue but still	
	something to be addressed	
11	Complaints: The noise is too loud for me to be able to process my calculation work. Complaints: The air flow circulation give bad result, as of the result is in some place is too cold, some place is too warm. Suggestions: UNOG should consider built/provided the Office partitioning wall. /and/ increase office temperature to 22° - 23° ?	9/21/2021 2:35 PM
12	Les toilettes du troisieme etage sont bloquees du cote chateau des penthes. Cela demande de traverser le batiment (des fois les deux toilettes sont occupees) ou de deranger nos collegues au quatrieme. Cela serait bien de les remettre en etat.	9/21/2021 2:07 PM
13	This is a really nice building, the team is getting used to it. We are missing paper towel in the lavatory to wipe the spills made by the hand dryer	9/21/2021 1:25 PM
14	automatic ceiling lighting (apparently dependent on movement of s/m in his or her office) does not always work	9/21/2021 11:02 AM
15	Excellent move, very well organized and impressive.	9/21/2021 10:46 AM
16	The open space plan makes for an incredibly noisy environment and was really unnecessary. But now that millions of dollars were spent, what can we do? The project was a terrible idea in the first place but now we have to live with it. The hygiene and temperature/light control definitely need to be fixed.	9/21/2021 10:40 AM
17	It would be useful to have soap in the kitchen as well.	9/21/2021 10:38 AM
18	Very cold on our side of the building, WP-37. With the arrival of the cold season, we dread future health issues due to bad temperature inside.	9/21/2021 10:32 AM
19	Je suis tous les jours présent au bâtiment H, et il n'est pas possible de travail dans ces conditions pour différentes raisons : Froid toute la journée, bruits (conversations des différents services de l'étage), le midi les différentes odeurs des repas chaud ! (exemple : fromage, poisson). Le bâtiment est beau mais pas fonctionnel pour travailler tous les jours.	9/21/2021 10:32 AM
20	1) il serait bien d'avoir de recevoir de bons écouteurs qui isolent vraiment du bruit ambiant qui est insupportable; 2) le grab and go est une ode à la malbouffe, il serait bien d'avoir des options pus diverses - certains prix sont aussi inacceptables 4.70 pour un yaourt Skyr, vraiment? merci pour votre travail en faveur du personnel!	9/21/2021 10:09 AM
21	The toilets nearby working areas 34 that are used by some 40-50 people on a daily basis are closed down with a sign "out of order" for three weeks without any signs of them being repaired. Walking to the nearest toilet located by the entrance to the floor takes some 3 minutes requiring to cross the entire 3rd floor and contributing to the ambient noise. Please, would it be possible to convey the message to UNOG that in a building, where the number of toilets are already much less then in the S, C and E buildings, it is not acceptable to have toilets closed down without any action to repair them for such a long time. Thank you very much in advance,	9/21/2021 10:07 AM
22	The biggest issue for me is the humidity level in the building. If you have a temperature of about 22 ° coupled with about 60% humidity, this feels cold and damp. Hopefully the ventilation system can be better calibrated in the coming weeks, or things might improve once the heating is switched on.	9/21/2021 9:49 AM
23	I think the building is very nice - beautiful. However, it is unproductive so I only go in on days when I dont have deadlines. I find it noisy, and have to move to have phone calls. Its difficult to have to move around to find quiet places to work because I have to carry my laptop/notebook etc. I don't think open plan works, and I don't think hotdesking works to increase productivity. This is my frank feedback.	9/21/2021 9:43 AM
24	too cold in the H Building. We are all frozen in H building	9/21/2021 9:37 AM
25	I appreciate working in the brand new H building. The move has been smooth and gave us an opportunity to work with minimum things around us. I like the infrastructure and that a kitchen was made available for the use of staff and encourages us to bring food form home. I find that one of the advantages of open space concept is - it made me meet more colleagues from the Department who was not able to see face to face. It didn't matter what their positions are but everyone is more visible in this space. The biggest adjustment I find is the lack of privacy. When we used to share a room with one other colleague, the communication is more controlled. Although we are spaced-out to maintain the distance, it is hard not to hear when people are talking. It may be good to disseminate information to remind staff how to communicate and interact in a common space. Between peers and between supervisee and supervisor etc. When one needs to do focused type of work which	9/21/2021 9:35 AM

Da	âtiment H : doléances et suggestions working from home. Overall the space is very nice but the open space plan is a new	
	"culture" of working and all need to find ways to adapt. Thank you.	
26	Regarding the move, I was quite disappointed in seeing so many items in good condition (including office stationary, binders, etc.) go to the bins. Organizing proper collection services (e.g. through local charities such as Emmaus) could have avoided a lot of waste. People were also confused about the colour of the bins regarding recycling, and better signage/communication could have been provided to ensure proper disposal.	9/21/2021 9:32 AM
27	Regrading the working conditions in building H: the temperature of the space is significantly to low - we are all constantly freezing and have to bring additional jackets and sweaters in order not do be cold. This negatively impacts both our/my well-being and ability to work. Additionally, the blinds do not function properly: some are consistently down and do not move with the others, some never come down, and all the other ones go down entirely unnecessarily and interrupt work all the time. Temporarily, there is also a very strong smell in the hallway, which is quite disturbing, but this is a new phenomenon which might just be related to the ongoing construction work - nevertheless an indicator that working while being surrounded by construction work is less than ideal.	9/21/2021 9:28 AM
28	The screens don't work properly, some black out several times per day.	9/21/2021 9:16 AM
29	The AC is really strong and it is super cold especially with the weather now. The blinds constantly fold and unfold and it is very distracting.	9/21/2021 9:16 AM
30	There is no enough air circulating, we need to get out to the terrace to get some oxygen from time to time. It also feels very hot on the lake side whereas on the other side people are complaining it is too cold.	9/21/2021 9:14 AM
31	1. It is extremely difficult to concentrate on work in the H building as some colleagues are not so mindful of the noise they make and the working spaces have no soundproofing. It would be helpful to educate the users of the building to remain silent at all times, to provide sound proof partitioning and to invest in background noise cancelling headsets. 2. the main access to the building (Plaza) is still under construction and hampers direct and comfortable access to the building. SHP could speed up completion of this part? 3. during the evacuation drill staff noticed that the internal emergency doors cannot be identified, in fact all internal doors are equally white, why not paint the emergency doors in green or add emergency exit signs on the doors? 4. meeting rooms in building H are being used by delegates - delegates should use conference and meeting rooms or offices in the E building, no? In fact, delegates take the meeting rooms reserved for staff working in the building and at the same time the meeting room booking system allows for double bookings 5. once the Plaza entrance is open and all 1500 staff in the building, the entrance and exit will have to be organized properly as only 3 turnstiles are available; 6. Could SHP please provide sufficient and covered bike parking at the entrance of the building (rather than invest in fancy smoking shelters)?	9/21/2021 9:12 AM
32	Can doors to toilets remain open? Currently we have to go through 3 doors, grabbing 6 door handles back and forth, some of them are wet because people don't properly dry their hands. Can at least one door remain open?	9/21/2021 9:11 AM
33	UNDSS employees consistently (daily) have loud conversations in the open space and take long calls and meetings at their desks. This despite repeated polite requests to consider their neighbors (once, they suggested we needed to adjust as the noise will get worse when more people return to work in the space). Their lack of response to this, and the fact that the employees are uniformly men, often dressed in full security uniforms, and evidently high-ranking, plus provide services required of all other organizations (e.g. when putting together events, having visitors, etc.) - makes us fearful of repercussions, and little recourse but to sit there and endure them.	9/21/2021 9:08 AM
34	No heating, the building is very cold	9/21/2021 9:05 AM
35	The only things that I found very annoying is the temperature in the building. Is often too cold.	9/21/2021 8:57 AM
36	Everything was well organized. No complaints for the new building. We should appreciate that we are working in a new modern building.	9/21/2021 8:51 AM
37	- It is disappointing that the building is still a construction site, particularly the meeting rooms and the outside areas. Will the main doors ever be open? - The desks are not deep enough. This means the screens are too close, so I either get a headache and eye strain, or I have to sit at an angle with the screens in the far corner, and I get back-ache. Also, the chairs are not comfortable for sitting in all day. Before the move (in May), I came in to the office most days, now I come in as little as possible, and for half a day maximum, because, as well as all the problems of noise and disturbance, it just isn't comfortable to work there. If	9/21/2021 8:49 AM

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	attendance in person becomes compulsory, I will probably move to another organisation with better working conditions In the rest of the Palais, the doors to the bathrooms are propped open, so that you don't have to touch the handles. in the H building, you have to open 3 heavy doors to get to the bathrooms, which increases the health risks. Why can't these doors be propped open?	
38	My experience with the move was as smooth as I could hope. We received regular updates and info on how to prepare. there was also some information available on iseek to prepare for our first day and for the move.	9/21/2021 8:49 AM
39	Concerns: - cold in the building. It is quite cold in the building non automatic blinders, that go all the way down several sections. The fact that they are not automatic, means that colleagues press them up and down to their linking, and this goes all day long practically speaking, it is not possible to hot desk. Hot desking means that seat adjustment, screen adjustments that you spend relatively long time doing, has to be done all over again! in some instances, screen adjustments require UNOG ICT to intervene, which means more expensive for the organization if you pay for services that UNOG renders.	9/21/2021 8:33 AM
40	Set up of focus areas needs further improvement. It seems that one can work only with the laptop screens there. It does not help to people with low vision or those who should work on several documents at the same time. The small "call" rooms are also not ergonomic and convenient for using the laptops to work on the documents during the calls.	9/21/2021 8:26 AM
41	Was clearly not ready and still is not. Does not have the facilities we need (and requested) so we cannot do our work effectively in the office (we do not have the meeting rooms or equipment in them we need).	9/21/2021 8:17 AM
42	The temperature is cold in the building and the blinds are too many times closed	9/21/2021 8:10 AM
43	It is cloudy today and the electric blinds are down. There is not enough light in our working area (WP.33). I have tried to put the electric blinds up 5 times already this morning but they will be automatically put down again. I would prefer having control over the blinds.	8/31/2021 11:34 AM
44	I am really surprised to be asked to work in a space that is so depressing with carton boxes and covered screen laying around did the movers left the building without finishing ? Not to mention that since the building is nearly empty, I don't see why I need to sit there. Also, my neighbor that comes occasionally is super loud on the phone, I told him twice and I don't know what to do now	8/30/2021 9:53 AM
45	Mobile phone signal reception is terrible throughout the building. this causes difficulties like receiving our 2 FA authantication messages to log into our tools.	8/26/2021 3:23 PM
46	No complaints, I'm actually quite happy working in the new building!	8/26/2021 2:47 PM
47	lights flashing on and off on 3rd and 4th floors every 30 seconds, so that some colleagues found it unbearable and went back to home office; blinds not working today on the sunny side of the building, colleagues reporting that it feels hot and uncomfortable	8/26/2021 2:39 PM
48	toilets very far from offices and not well indicated toilets for disabled people do not close ! Noise	8/26/2021 1:31 PM
49	No 3G-4G network in big part of the building, should it be an emergency, there no landlines anylonger to call ambulances, etc. Lights switch off while working. Toilettes are not always clean. many meeting rooms can't be used as ICTS is tresting them for months,	8/26/2021 12:33 PM
50	The lights on the 4th floor that keep on turning on and off every minutes make it impossible to work properly at the office.	8/26/2021 12:24 PM
51	Inadequate number of stand-up desks for the number of staff that medically require them in addition to those who have a strong preference to standup desks given the proven health benefits (compared to sitting all day). Depending on how long we are to socially distance in H building, I believe there are only 4 (max 6) such standup desks available. Furthermore, they are all in one pod/location requiring anyone with a back problem or preference for standup desks to sit apart from their Branch (OCHA has organized itself into groups of desks per Branch). So, recommendation would be to increase the number of standup desks available and to make them available in different open space areas (eg 6 per group of 30 workstations). Thank you!	8/26/2021 12:15 PM
52	Disturbance from others and lack to Privacy. It is impossible to talk on phone without everyone looking at you. This means I always disturb them when talking on phone. The office is more of a social place and not a real office. It is not easy to always run and hide in the cubicles when making a telephone call. It disrupts your work at all times. When I compare working from home and working in the new H Building, I accomplish a lot when at home than when in the office.	8/26/2021 11:56 AM

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53	This week the ceiling light with sensor started lowering and increasing itself in every few minutes.	8/26/2021 11:44 AM
54	- mice in kitchen - No hand dryers, toilet paper or paper towel dispensers available in bathrooms - inability to adjust blinds or temperature - construction still in progress, construction materials strewn about at exits into the courtyard area, noise pollution from construction in office leading to difficulty carrying out meetings - doors and elevator not always accessible, main entrance not accessible, results in large increase in travel time to reach and leave office	8/26/2021 11:37 AM
55	it is very cold Air conditioning too high	8/26/2021 11:37 AM
56	The light in our side OCHA HR goes back and forth and it hurts our eyes.	8/26/2021 11:36 AM
57	The issue with the air conditioning systems should have been addressed on the first day the H building was made open to UN staff, and the fourth floor is still colder than necessary. It is just ridiculous beyond any human limit that elementary things like temperature and lightning are still being set. Moreover, the SHP hotline is almost fully useless, and the Spanish guy answering is not sensitive at all to the situation. I find it very disrespectful towards the whole work of the United Nations that a project funded millions is being managed with such paucity and approximation, and more than that that nobody intervenes to speed up works that were supposed to be over long time ago. People who are not interested in doing what they have been paid to do should be fired.	8/26/2021 11:35 AM
58	Dear Staff Coordinating Council, Although I welcome and agree with the memo this week from the Joint Committee on Health and Safety at the Workplace, I would point out that it does not address the issue of excessive light on desks near to the windows. So far, I have not been allowed to hot-desk, and the seat I have been allocated in the H building is next to the windows on a sunny side of the building. It is difficult for me to close the blinds without getting agreement from my colleagues as these blinds effect an area covering about 30 desks, and many of these are away from the window, which means that these colleagues will want to keep them open. There have been days when I have found it hard to see my computer screen, and I'm worried that I will develop some form of blindness if I work in these conditions. There needs to be an announcement that all staff have the right to sit at a different desk if their working environment on the day in question is not suitable for them. This would substantially alleviate the problem. Thanks!	8/26/2021 11:34 AM
59	1) Les usagés des toilettes ne sont pas eduqués à partager les lieux ces lieux-là. Les toilettes sont toujours sale (par pas un manque de netoyage) mais par les usagés qui ne savant pas s'assurer que après leur utilisation il faut nettoyer. 2) Les constant bruits des travaux, 3) les gens qui marchent sur les grilles vers le fenetres (c'est très bruillant)	8/26/2021 11:31 AM
60	Le "Hot desking" n'est certainement pas adapté pour garantir la confidentialité des échanges qu'un staff peut avoir avoir des partenaires extérieurs (ONGs, Victimes d'abus de droits humains, etc). De plus, avec la pandémie, l'open space office n'offre pas, à mes yeux, la sécurité sanitaire nécessaire.	8/26/2021 11:27 AM
61	I would like to comment on hand dryer in the bathroom. Since the location of the dryer with flat marble surface, all the water removed by the dryer will remain around marble surface which does not seem to be clean and hygienic. The remaining water is always there unless someone wipes to clean.	8/26/2021 11:23 AM
62	Wheelchair access to the disabled toilets on the 3rd floor is a joke. The doors are closed, how is someone in a wheelchair supposed to swing open the very heavy doors and pass before it closes on you? Better still, there are two of these doors to go through. On the way out it is even more difficult.	8/26/2021 11:21 AM
63	At the second floor, where UNIDIR is located, there is a group of technicians sitting in the open space who are constantly very loud (they shout, laugh). It should be reminded to them that in open spaces the respect for the others is crucial. Many thanks.	8/26/2021 11:20 AM
64	I serioulsy think Staff Coordinating Council can do much better work than just gathering comments from staff on how the building is not good for occupation. Seriously, we have spent so much resources and time of the Organization trying to find fault about one building when there are like serious shit issues out there that you should be focusing on. I really for the first time disappoint in the work you are doing as I think as a staff member who signs the oath to the organization you actually try to use social media to damage the reputation of the Organization just because some staff do not want to go back to work in the office Have you been to like field mission when you dont have the privilege to complain that the building is humid because you are working in a container? I am so embarrased to have you as my representatives and I am ashamed really of what you are doing to just not go back to the office. If you are so entitled, then do work from home. Imagine how much we are being	8/26/2021 11:19 AM

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	paid here in Geneva and all you do is creating more problem so that we have D1 and D2 and P5 spending their time which probably cost more for the Organization to fix really stupid issues. Someone should also tell Ian that he as staff member can not really expose MEMO which is indeed internal matter to the public. God knows who is in this UN Geneva group and can we hold him and SCC accountable for actually publishing information of the organization on the Facebook group? I wish OIOS or someone will step up and actually advise him on information sharing and probably we all need to sensitize how we use Social Media Again I am really disappointed and I really could not care less about more issues of the new building when I know that I can probably make a difference in the world and should not we all think about that as someone who actually work for the UN?	
65	-Malgré un nombre réduit de personel présent - beaucoup de bruit -Lumières n'arrêtent pas de s'allumer/s'éteindre -Nombre insuffisant de toilettes, emplacement compliqué et situé loin des bureaux -ou sont les douches dans le batiment H?	8/26/2021 11:19 AM
66	Hello, The UNJSPF Geneva Office is expected to start working in September 2021 in Building H. The last communication on the state of the building is really worrisome.	8/26/2021 11:17 AM
67	It is way to cold in Building H. Despite wearing jackets, me and my colleagues (both male and female) are freezing. This affects our work performance	8/26/2021 11:16 AM
68	The chairs at the workstations are very uncomfortable due to the minimal padding of the seating part Prolonged seating is causing significant discomfort bordering on pain.	8/26/2021 11:16 AM
69	lights in our workspace area has the automatic switch off and on setting which is annoying and gives you migraine at the end of the day. The lights as well in the toilet turns off quickly, like after 2min, it will turn off. Workers are going around the area which is a bit disturbance while working.	8/26/2021 11:16 AM
70	WP 38 - broken lights (flickering) Mouse in the elevator	8/26/2021 11:16 AM
71	I think of our colleagues in Afghanistan or Haiti who would love the working conditions of building H.	8/26/2021 11:14 AM
72	Too noisy	8/26/2021 11:12 AM
73	De manière générale, tout s'est bien passé	8/3/2021 11:15 AM
74	Working conditions observations: no privacy, hard to focus for long periods of time. Focus booths are not a good alternative as there are no screens therefore one would fall back in working on a 14 inches laptop screen which is far from being good for the eyes and for the overall management of many open applications. The working desks are low (not ideal for tall colleagues) and not ergonomical. Personal storage space is small.	7/21/2021 2:27 PM
75	1. Colleagues sitting by the windows are either cooking themselves in the sunny days or freezing on the cold ones. The blinds are not working and the past days we had almost 30 degrees. During a training provided online few weeks back in room H-455, we set with sweaters on us because the A/C was on and we could not adjust it. 2. Although we were informed there will be open space, no offices assigned, nice to see UNOG protocol already taking over 5 conference rooms on 4th floor to set up their individual offices. Meanwhile the OCHA Director is sitting in an open space. 3. The calls taken at desks by certain colleagues really disturb our focus on work. Wondering is any signs of respect the silence/ take calls in specific areas will be put up.	7/21/2021 11:03 AM
76	Lack of privacy AC on all the time, for some who has sinusitis it is utterly unhealthy No mobile phone reception! Those who have small kids, what are they supposed to do in case of emergency?! Cafeteria with 60 places only for 1000+ occupancy building?	7/19/2021 2:25 PM
77	1) The temperature is too low. My colleagues and I are often with our winter jackets on. I understand that women and men have different temperature preferences, as well as people moving around versus people sitting on their desk for longer. However, I believe that the temperature should be adjusted to better fit all. 2) There are often disturbances that impede focus, coming from personnel working and assessing different features of the building. For example, there was a whole day in which the shades kept constantly being opened and closed, with the respective personnel shouting to one another while doing this task. I understand these things need to happen but would appreciate if they could be scheduled in particular time slots, which will minimize disturbances to other focused work in the open space.	7/16/2021 6:33 PM
78	The whole atmosphere of this building is depressive due to the blinds always down, the cold color tones used for the decoration. It is very tiring to work there, first you have to get there, then the whole place looks like a maze, you feel totally disoriented, the stairs are a bit scary, the steps are too high. When you walk on the carpet, it doesn't feel stable, you hear the stomp, it feels so cheap like the rest of the furniture in the building. Then at your desk,	7/16/2021 6:04 PM

### Move to H Building - complaints & suggestions Déménagement vers le bâtiment H : doléances et suggestions

bd	itiment h : doleances et suggestions	
	you don't feel at ease at all, it is either too cold or too hot, very noisy even when there are a few people around. The whole experience is psychologically and physically draining since you always feel that you are disturbing your colleagues when you make a phone call, when you talk or even when you type on your keyboard. The desks are too narrow, it kills the eyes after a while. When you type a lot, the desk angles kill your forearms, they are not rounded. The chairs are not comfortable at all and with this ugly carpet, they are nearly impossible to slide, they should have put some plastic underneath, when you are not heavy, you have to constantly push hard to move the chair while working at your desk, after a while it is really annoying. I was eager to adapt myself to this building and this new work environment, but I left that place totally demotivated and depressed. The lack of privacy is the worst, no lateral desk dividers, we have adopted a fixed seating plan in my Division and I feel bad for a colleague of mine who is seated next to her supervisor at the same table, this is so inhuman. I work in a highly dysfunctional team, a lot of people don't get on and the whole atmosphere is really terrible. We feel that people take note when you arrive, when you leave. We have nicknamed the building the Horror Building. Why the food dispensers are full of junk food, I was shocked!	
79	Tout ce qui est proposé au Grab&Go est sous plastique	7/16/2021 4:53 PM
80	I have spoken to colleagues who already completed their move to the H building and I really do not EVER want to work there. Heightened stress levels, noise complaints, privacy issues, lack of sunlight and no windows to open or close it is really sad to see how the UN promotes healthy work environment, has a new fancy policy on mental health, promotes participation and empowerment of those whose decisions are made for, and yet DOES NOT WALK THE TALK.	7/16/2021 4:47 PM
81	Is it possible to have Clock in the building?	7/16/2021 4:43 PM
82	-The building is half-ready, there are works that are ongoing continuously since we moved (a month and a half now)It's too cold in the building (if you are not moving, but sitting most of the time), despite the fact that the temperature level is within the Swiss standardsGSM is still not operationalThe building is too far from anything, if you don't have a car it is extremely difficult to reach the place, especially if you come on a daily basis.	7/16/2021 4:04 PM
83	How to bring to TEMPUS the 6 sets of informal documents and Manuals when we have meetings? UNOG should provide a shuttle or delivery service	7/16/2021 3:43 PM
84	Far too cold ! We have to work with jumpers, scarfs and socks in June !	7/15/2021 3:46 PM
85	very cold in the building, blinders do not work. Bad arrangement with hand-dryers in the bathroom - all water drips down.	7/15/2021 9:25 AM
86	Overall this very complex move was carried out efficiently and with good communications. The building is clearly not 100% finished but it is okay for occupation. Looking beyond some of the immediate challenges, it should be a fantastic working environment so long as individuals can recognize that it is not all about them but more about working together as a team.	7/14/2021 10:20 PM
87	All problems related to the fact that the new space does not match the working needs Impossible to concentrate when colleagues are having online meetings or answering the phone; - A significant number of workstations not working (e.g.: screens not working) - Personal lockers not fitted to our needs (e.g: why are the shelves fixed?; how come we have lockers where a keyboard does not fit horizontally (does making part of the storage space useless for other purposes); - useless meeting spaces (small meeting rooms without a table to use a computer or take notes during a meeting - Only sitting places and decorative small tables are in there); - paper bins not fitted for purpose (not enough in number; too narrow and of little capacity) - no possibility to walk to Nations gate through the old building: this represents a problem in bad weather conditions (like heavy rain). How are we supposed to bring documents needed for conferences from the H building to the Tempus (walking under the rain)? - Also, in the light of the recent serious water ingress issues, which impacted several workstations, are we supposed to work under an umbrella? - Now than more and more staff has been moved to the H building, the serpent bar should open as in normal times. It is difficult to understand that it closes at 2.30 pm Signs should be posted at the entrance and close to elevators and stairs to indicate where the different organisations are located. It is very difficult now to know where colleagues working in other divisions/departments are located	7/14/2021 12:07 PM
88	La question est de savoir si on garde au minimum les mêmes performances au travail, le même niveaiu d'interaction avec son équipe, le mêne niveau de confort Dans le batiment H, c'est une évidence que tout est en retrait. Impossible de faire vivre une vie d'équipe sans déranger les autres collègues, pas d'intimité pas d'humanité pas de vie d'équipe. Pas de possibilité de personnaliser son espace de travail donc pas de bien être. Bureau avec écran	7/14/2021 11:13 AM

	ove to H Building - complaints & suggestions Déménagement vers le timent H : doléances et suggestions	SurveyMonkey
	placé trop prêt pour le confort visuel. Trop de temps perdu à atteindre son poste de travail, aller à la cafétéria, trouver une place de parking. On arrive à un stade où les collègues vous regarde avec de gros yeux dès que l'on parle un poil trop fort pour eux comme une police morale, c'est inimaginable de se retrouver dans un espace où on doit respecter des rêgles qui diminuent fortement nos performances, qualité, 'esprit d'équipe et donc de motivation. Une petite anecdote pour finir: pour parler à mon collègue qui se trouvait juste en face de moi, j'ai l'appelé par Teams pour éviter de gêner les personnes autour de moi.	
39	J'aimerais savoir pourquoi les bureaux privés ont été installés dans les meeting rooms du 4ième étage (près de l'escalier). C'est totalement contraire à l'esprit du nouveau batiment qui est imposé à tout le monde	7/14/2021 10:28 AM
90	In spite there are not all colleagues in the office, it is very noisy as there are many calls around, it is disturbing concentration. There is no fixed place. The open space is dangerous in the current covid situation, with new delta form to develop.	7/14/2021 10:02 AM
91	I happy with the move. No complaints	7/14/2021 9:07 AM
92	1. Would be very helpful to have paper holders installed in the kitchen and in the bath rooms. 2. The current system of soap dispensers and drying ventilators in the bath rooms is horrible. 3. What happened to the COVID-measures to keep all the doors open? Can we implement it for the kitchen and bath rooms? 4. Why do we need to have aquariums in all meeting rooms? Can we get frosted glass (or at least stick some frosted film). It will still provide all the natural light, but also offer at least a bit of privacy and less disturbance when somebody passes the corridor.	7/13/2021 7:26 PM
93	Our move (UNSMIS) was very well planned and we had no problems before/during/after the move. However, I noticed that on our floor, the 5th floor, there were no directions OR guidance on which side of the floor are we seated meaning each department so for the first few days it was quite confusing firstly to locate our 'designated side' or 'neighborhood' of the department and due to covid half the office was empty and hence, could not ask other colleagues. This is not a complaint but merely a suggestion that perhaps for future moves, we could have clearly designated arrows showing each department - thank you.	7/13/2021 5:48 PM
94	None	7/13/2021 5:03 PM
95	Why do I always have wet hands? - The dryers in the bathrooms are not indicated and where they are present, rarely work. Could you please put a small arrow on the mirror to stop me flailing wildly? - I understand the need for no paper towels for the environment but could you please provide tea towels in the kitchen so that we can avoid drips and slippery floors? I have seen people mop up spills on the floor with their disposable masks There is a possessed tap in the bathroom on the fourth floor near the B elevators. It turns on every 5 seconds. Send help. Nobody anywhere or anytime has every thought 'oh I think I'd like to sit on a high stool for this meeting'. Could we do a survey and a review of the furniture placement with a view to confirming if they are suitable for the working environment? I feel like am in a Tapas bar.	7/13/2021 4:40 PM
96	I feel like working in a zoo, being watched by unknown people that do not respect the working environment. Colleagues have difficulties matching the online working mode with the open space, in terms of respecting silence and discretion. I cannot imagine this building fully occupied and staff being productive, in current circumstances. Much more discipline has to be imposed on staff to be silent, not to eat on the desk and have private conversations in the booths. Furthermore, I am very concerned by the various strangers, hang-arounds and unkown personnel in the building - I thought this was a staff only building? Can security be tighter with the access control, please?	7/13/2021 4:31 PM
97	WORKING CONDITIONS ARE A DISASTER.	7/13/2021 4:13 PM
98	difficile de se concentrer dans un environement bruyant. difference de température entre secteur, clim trop froide.	7/13/2021 4:11 PM
99	si je viens en vélo, ou sont les douches. un seul micro onde par cuisine, il faudrait mettre un système de ticket pour leur utilisation, ou peut être en mettre plus, un micro onde pour + de 100 personnes les chaises ergonomiques, destruction du dos assuré, moi qui croyais que c'était des chaises qui s'adaptaient a la physionomie des individus ou c'est l'inverse?	7/13/2021 3:56 PM
100	1. Office chairs are the best 2. UNOG HRMS has the biggest contionuos open space: needs a separator 3. Stores shouldn't be down (stuck), as there is no sunlight at the space around the Chiefs' office. 4. I saw coffee stains on carpet something should be done about it.	7/13/2021 3:15 PM
101	Temperature control & noise when people in Teams meetings.	7/13/2021 3:03 PM
102	I find that the part of the H building that I have moved to is an uncomfortable working	7/13/2021 2:31 PM

#### SurveyMonkey

# Move to H Building - complaints & suggestions Déménagement vers le bâtiment H : doléances et suggestions

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	environment because of the temperature anomalies, and the light from the windows. Even within the wing where my division is located, there are noticeable temperature differences between the side of the wing that faces lake Geneva (the sunny side) and the side facing away from it. The fact that these temperature differences exist means that air is not circulating around the building the way that it should. While the H building is supposed to possess an air cooling system that uses cold water from lake Geneva to cool the air (active slab cooling), I have never observed any indication that this has been switched on even on very hot days. It is sometimes so hot in the area where I sit that when I stand up from my chair I find that my seat is wet with my own sweat, which is very unhygienic. It is also too hot for me to concentrate on my work, so I am forced to mostly work from home. Although we are advised to use the blinds to reduce the amount of light and heat from the sunny sides of the building, this is not possible in practice because a single blind effects the amount of light or shade received by over 30 of my colleagues. Some of these colleagues will be close to the window, where it is too bright, and some will be away from the window, where they may find it too dark, so it is not possible to find a compromise that suits everyone. At the moment there is no hotdesking, because of the need to social distance. But even after covid restrictions are lifted I believe that hotdesking will not be possible in my wing of the building, to see our computer screens, and I develop eye strain when I sit there. Unfortunately, it's not practical for me to work in one of the common areas using my laptop, because the laptop screen is too small to be able to do my job properly. One thing that the Staff Coordinating Council could do that would make a big difference, would be to encourage UNOG to make a declaration that staff can work from desks (with fixed monitors) in other parts of the building, apart from the one designated to	
103	At the beginning of this project (even before the pandemic) there were official promises that there would be no "hot desking" no shared working stations. Now we see that that promise was not kept. Most people prefer to work from home, because of the disturbances of work in a common space (people talk and distract our work), which is just the opposite of what the declared advantages of open space were. Imagine what will happen when more people come to the office - the "booths" will be occupied and people will be talking over their heads. I can all the time hear people talking or coughing around the floor. The whole atmosphere does not induce to good work.	7/13/2021 2:29 PM
104	I heard some colleagues had eye-ache when moving to the new building and starting working there. I am a bit concerned about whether the decoration materials are fully nontoxic. Does the team have any proof that the furniture and the materials do not contain formaldehyde?	7/13/2021 2:09 PM
105	Move was overall smooth and well prepared (sufficient time and info given to staff); so far and with a limited number of persons on the floor, it was quite functional to work in the H building and easy to find smaller cubicles for holding online meetings or small team meetings; so far a good first impression; however, the meeting was not fully ready for the move - (e.g. lights in the cubicles still not properly programmed; please add paper towels and soap into the toilets - still missing); implementation of the work in some parts sloppy - e.g. the entry into the H building via E-building (e.g. doorframe put there looks like done in a rush and unfinished work; similarly corridor to the H building, etc). The damage caused by the heavy rain on the second floor is regrettable and hints that some things were done in a rush or not with a high level of professionalism;	7/13/2021 1:32 PM
106	1) temperature - it is very cold in the building (it seems in particular on the not lake sides). It is not healthy to be in the building with such temperature day after day. People are wearing winter clothes and jackets. 2) open space of course is not comfortable, disruptive, difficult to focus when people are circulating around and talking next to you (something that was expected). 3) noise insulation in the open space does not exist; 4) all desks should be with regulated height not only some; 5) there should be an option to open a window and get a fresh air, for now it is like being stuck in the airport, it is fine when you are waiting for your flight but not for working environment; 6) more exits should be turned from emergency to normal (for some reasons exits at the lake side are made as emergency). 7) there is no hot water in the bathrooms for some reason. 8) staff should be able to regulate blinds themselves.	7/13/2021 12:50 PM
107	Everything is well planned and coordinated well. There are always available in a help of all the team specially ICTS personnel support team.	7/13/2021 12:32 PM
108	Many muslim colleagues and delegates observing two to three daily prayers coinciding with business hours, used to have, for more than two decades, a small space where individual prayers can take place safely and without annoying colleagues of other confessions. This	7/13/2021 12:31 PM

	ve to H Building - complaints & suggestions Déménagement vers le iment H : doléances et suggestions	SurveyMonkey
	space will seemingly be closed and removed in the subsequent phases of the renovation. While the initial renovation building plan included another swap space, we came to know that shortcuts has been taken recently to the expence of this space whiche was simply removed. Needless to say that aside from the staff, many delegates use to intensively visit this space several times a day during major venues in the Palais. With the disappearance of individual offices, options left (occupancy of meeting rooms or end of corridors) will certainly create odd situations that might lead to tensions. It is worth mentioning that notable offices where such space is made available include UNHQ, UNON and others. Thank you B.	
109	I visited the H building early June, it looks very nice. The building is clearly not finished, for example, the automatic doors (internal or accessing the terraces) closes on the staff, I was hit twice during the visit. Those doors are dangerous when moving in groups of more than 4-5 people and specially for old and disabled people! In addition to the visit, I went to work a couple of times (half a day each time) in the building to have a sense of it. Wherever one is in the open space, even in the little boxes (so called silence area) you can hear anyone talking and when the conversation is loud or with more than 1 person well it's difficult to concentrate on work. I believe this environment will be detrimental to our work. I hope this will help in identifying needs for improvement. Thank you for your time.	7/13/2021 12:31 PM
110	IS IT POSSIBLE IN THE BATHROOMS, TO HAVE ARROWS POINT AT WHERE THE SOAP DISPENSER AND AIR HAND DRYER ARE BEHIND THE MIRROR? THANKS	7/13/2021 12:16 PM
111	No screens between the shared workspaces. Open plan makes it difficult to focus - staff from other services hold meetings in open areas nearby and it can be distracting. Impossible to take a call at your desk without disturbing others (you cannot always pack up your laptop etc. and move to an enclosed space if someone calls impromptu). No desk phones so no international dialing, need to fall back on personal phones and plans. Coffee machines installed do not provide the option to use your own cup - not very green.	7/13/2021 12:12 PM
112	The building is very nice and a comfortable work environment but the ongoing works, it's noise and odors of chemicals are not an optimal work situation. Colleagues will work at the building the minimal time possible until all works are complete to avoid personal risk. Moving into the incomplete building may have been cost effective but not in the best interest of staff.	7/13/2021 12:02 PM
113	During the survey, I informed to take great care of the choice of the light bulbs because it will be problematic if the light is too harsh. I was replied that we will have the best lightning system. In the end, even the cheapest light bulb at Migros are better than what we have. No idea why the light has to be on all day weile we still are in summer but this cold blue white is horrible, creates reflection on screens and give headache after 10 minutes. Why can't you just buy warm white light bulbs and put the light on only when necessary?	7/13/2021 11:43 AM
114	1. There is no service for the mobile phones. When you receive your code for the SharePoint, you need to go out from the building to receive it. 2. It is very cold in the building. 3 There is no paper any more for the cleaning. 4 Toilets are already not cleaned (every morning - is the same picture from the previous day, full of garbige) and there is no paper.	7/13/2021 11:43 AM
115	It is freezing. I was planning to come at least 3 days a week but I changed my mind to a day only or even not at all as it is really uncomfortable.	7/13/2021 11:42 AM
116	very poor internet connection. even Mobile date does not work Open space, when we attend any meeting or discussion on MSTeam, we are obliged to reply and speak, which disturbs other colleagues. I am not really in favour of this working conditions. On top of that there is NO assigned desk, where one has to pack and clean every time. which is annoying, may be acceptable for the young staff, but NOT by the long service staff members, for whom it is a psychological challenge which lead to mental stress.	7/13/2021 11:26 AM
117	In my area, it is too cold to work especially when we are sitting on a chair all day long. When everybody will be around it will be also very noisy.	7/13/2021 11:17 AM
118	Travail difficile à cause de la temperature trop basse. L'écalairage ne reste pas fixe de ce fait nous sommes obligés de travailler sans lumière.	7/13/2021 11:15 AM
119	The basic infrastructure is not yet ready to move into: temperature not well regulated, blinds seem to be stuck, leakage of water following torrential rain, constant movement of workers in the area, limited drink and food options in the vicinity. The 'silent booths' are not as silent as initially announced. Lastly, the recommended practice of cleaning your workspace after yourself does not seem to be followed.	7/13/2021 11:12 AM
120	The blinds does not work. Some working areas (WP.34) are sometimes too sunny on a sunny day as the blinds are up so that one can't see the screen and other working areas	7/13/2021 11:06 AM

Move to H Building - complaints & suggestions Déménagement vers le bâtiment H : doléances et suggestions

(WP.33)	are very	dark as	the blinds	are steadily	down.
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121	Le store est coincé depuis fin mai et nous n'avons pas de lumière du jour. De plus la température est trop basse. Nous sommes obligés de porter des doudounes toute la journée car il fait trop froid du côté de HRMS. Nous avons fait plusieurs demandes et rien n'a été fait. Il n'y a aucune intimité, tout le monde entends les conversations des autres et tout le monde peut voir les écrans des collègues. Pour un travail qui demande une certaine confidentialité c'est plutôt absurde. Cela prends une demi-heure pour s'installer le matin sortir nos affaires de l'armoire etc et la même chose le soir ou nous devons ranger nos affaires afin de laisser le bureau libre en fin de journée. Actuellement comme tout le monde n'est pas retourné au bureau c'est à peu près gérable mais dès que tout le monde sera rentré cela sera impossible de travailler et de se concentrer. J suggère qu'il y ait plus de séparations entre les places de travail. Ces espaces ne sont pas adaptés à notre travail qui demande de consulter des dossiers. De plus nos collègues du filing sont toujours dans l'ancien batiment et aucun espace n'a été prévu pour eux ce qui est le comble. Sur les terrasses il y a des barrières qui sont placés au milieu de l'espace et nous avons l'impression d'être dans une prison. Cela n'a aucun sens ni pratitquement ni esthétiquement. Le port du masque toute la journée est également un cauchemar, d'autrant plus pour ceux qui ont des problèmes de santé. Nos conditions de travail se sont fortement dégradés suite à ce déménagement.	7/13/2021 11:04 AM
122	On ne devrait pas avoir à tatonner pour trouver le savon et le sêche main dans les toilettes. Clairement le design a primé sur l'aspect pratique, c'est un peu dommage pour des toilettes dont la fonction utilitaire est évidemment d'importance primoridale ! Ce point devrait être revu.	7/13/2021 11:00 AM
123	The mobile signal is too poor in H building,	7/13/2021 10:56 AM
124	Given the overall health risks of working in an open space (which were raised with management during consultations about the proposal to build Building H), staff should be allowed to telework. Also this has created vastly different work conditions for Geneva staff - P3s in some orgs have their own offices, whereas others are hot desking in open space cubicles.	7/13/2021 10:56 AM
125	- missing showers i.e. in its absence cycling to the work will become difficult	7/13/2021 10:54 AM
126	Building is fantastic however it would be great if the blinds could work as right now its cold and they block amazing view. Also as soon as you enter 4th floor you see three rooms which say 'meeting rooms' but clearly people are using as offices (not OCHA). I assume they are Sr. UNOG staff but it doesn't send a good message visually or leading by example in promoting open space.	7/13/2021 10:54 AM
127	My comment is only to say that I really understand the situation that workers are still working. This is a nice and modern place, just a little bit of patience and that's it. My move to the H building was smooth and without any problem. Thank you.	7/13/2021 10:52 AM
128	Bâtiment H très beaux, mais Beacoup, beaucoup trop climatisè.	7/13/2021 10:50 AM
129	It would be nice if people from other UN agencies have access to the H building. As a UNEP worker, I would like to visit and use the open space at the H building.	7/13/2021 10:50 AM
130	Work is continuously going on, even through lunch time. There should be a mandatory pause during lunch.	7/13/2021 10:47 AM
131	It is extremely noisy. UNIDIR personnel working close to to the coffee machine/kitchen area is always hearing noise because people stop in front of the area to have coffee and chat. It would be nice to point out that the area is a working one.	7/13/2021 10:47 AM
132	les casques audio fournis ne sont pas qualitatifs. Ils glissent, et surtout ils n'isolent pas suffisamment du bruit ambiant. Je propose que des casques de meilleure qualité, englobant l'oreille, soient fournis, ne fut-ce que sur demande.	7/13/2021 10:46 AM
133	It is very cold (area PW 37). Very difficult to work 8 hours a day in these conditions. Temperature measurement has been undertaken, with 22 at 1.5 meters high on the wall, 20 on the ground floor and 19 on the ceiling. For me this is impossible, as the average cannot be outside the up-down temperature interval.	7/13/2021 10:46 AM
134	The current set-up which is more like a call center than an office is less than conducive for a productive working environment. Just with a few colleagues back, it is very difficult to concentrate let alone when we will be back at 50% by Sept and then at some points even with a larger group. There is also no parking envisaged which is mind boggling. The amount of time spent just on logistics to get to the office is time lost on being productive. There is also no access to use the blinds as it's centrally controlled which is less than optimal.	7/13/2021 10:45 AM

55       Good experience, with great support from team assistants. On the bad side: the number and frequency of UNOG of SHP communications were overwhelming.       713/2021 10.43 AM         76       The new building is great but access is still an issue. It would be great to be able to get in quickly from Nations.       713/2021 10.43 AM         77       Too loud, not able to concentrate.       713/2021 10.43 AM         78       The temperature is quie low in the building. It would be better if it was a bit higher.       713/2021 10.43 AM         78       The temperature is quie low in the building. It would be appreciated if they could be more miniful of people working.       6/24/2021 9.49 AM         81       The temperature is quie low in the building. It would be appreciated if they could be more miniful of people working.       6/23/2021 11.25 AM         93       + Nice view outside + Everything is modem + Ambaince is very corporate -We have A get as a signed desks for each staff Abors, we can't tak normal bui just whisper so we don't disturb durie call queues. There should have been bet rift we have an assigned desks for each staff Abors, we can't tak normal bui just whisper so we don't disturb durie calledera, burges to there building soon. Thank you't have to eal earm page predications on how to access the pound floor to be in the condort. Thenk you have been a window that can be operated. Were like in a terrature. Abors, we can and they meet is not well positioned. People risk to the duries of the take of the		Move to H Building - complaints & suggestions Déménagement vers le bâtiment H : doléances et suggestions	SurveyMonkey
quickly from Nations.         713/2021 10.43 AM           37         Too loud, not able to concentrate.         71/3/2021 10.43 AM           38         - The temperature is quice low in the building. It would be better if it was a bit higher.         62/4/2021 9.49 AM           38         - The temperature is come people can be quite noisy when waking acound, in particular difference is very corporate. We have 4 desks in a row without dividers in between, no privacy at all. Should have at least 3 decks in a row without dividers in between, no privacy at all. Should have set own in disturb other colleagues. There should have been a window that can be opened, were it kan an own with dividers. Just setting up carking spaces to be to the building soon. Thank you!         62/2/2021 11.25 AM           30         We need to have a clear map for pedestrians on how to access the H building from the Nation portal. This path needs to be covered to protect from heat, cold, rain and sun. As the corridor that, from the cafeteria, brings to the H building. This is an issue of health and safety. There are no lights on in the part of the building is being cloased, we need to how box to access the ground floor to be in the corridor to ken. Persons coming and going to and them wells proves.         61/6/2021 11.24 AM           31         The excels and ark dimemosphere. To our area, the lights are of the building is being cloased, we need to notwel to access the ground floor to be in the difference of the building is being cloased.         61/6/2021 11.24 AM           32         It is very cold in the room, am getting sick. Blinds are shut and nobody is able to help to open those so we are sitting in a dark cold room while it is summore using in an	135	Good experience, with great support from team assistants. On the bad side: the number and	7/13/2021 10:45 AM
98       - The temperature is quite low in the building. It would be better if it was a bit higher. Numerous studies have shown that the 'average' office temperature is based on men but is too low for women Some people can be quite noisy when waiking around, in particular the tows. It can be quite distracting particularly when taking calls. It would be appreciated if 	.36		7/13/2021 10:44 AM
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	.44		6/15/2021 4:04 PM

	Move to H Building - complaints & suggestions Déménagement vers le bâtiment H : doléances et suggestions	SurveyMonkey
	occasionally. This is damaging for eyesight. Overall, with the cold air, shutters down, lack of lighting and above all noise, I think my productivity is down by 20%.	
145	Pour les bureaux eux-mêmes, comme nous sommes collés les uns aux autres, il aurait fallu des petites séparations latérales pour respecter un peu l'intimité et la confidentialité. Et aussi des séparations plus hautes pour couper les longueurs de bureaux et peut-être le bruit. Les casques fournis ont juste une réduction passive du bruit. Pour se couper des bruits (et il y en aura lorsque "le retour à la normale" reprendra), il faut qu'on s'achète nous- même des casques. L'efficacité risque d'en prendre un coup en travaillant dans le bruit et le passage continuel des collègues dans les allées. La climatisation actuelle est un peu froide. Les casiers trop petits, le clavier doit être rangé de façon verticale. Il faut prévoir du temps tous les matins et soirs pour nettoyer, sortir ses affaires du casier, tout brancher, régler les écrans, la chaise Pourquoi avoir mis des fauteuils juste à côté d'espaces de travail ? pour déranger les gens qui travaillent ? Sinon, le déménagement s'est bien passé.	6/15/2021 3:40 PM
146	The in-door air quality is poor (aside the chemical smell from new furniture, etc.) and there is lack of oxygen, resulting in headaches and shortness of breath. Since 8 June, the stores are down making dark the area I work in (WP.34); apparently they do not function as they should and SHP is looking for a temporary solution. The artificial smart light does not function in our area. Apparently it does not function as it should. Given the above glitches, I would suggest to investigate and fix the indoor air quality as a priority, to avoid staff becoming sick by breathing bad air.	6/15/2021 10:45 AM
147	a)controlling your voice all the time, at the end of the day you feel too exhausted. b) when talking on the phone, people could hardly hear us as we need to lower our voice so that other colleagues will not get disturb. c)installing/re-installing, packing/unpacking your things everyday due to limited space allocated to each Unit, waist a lot of time. d)space is to open, when someone sneeze or cough, we could easily catch the germs and get sick. e) to much unused space, with the unnecessary chairs and small coffee table like a hotel for relaxation rather than providing sufficient working table for staff is to impractical. We need a working space where we could work more conveniently and comfortably. f) only 4 toilets are available on our side. Considering hundreds of staff who will utilize when we are all required to come to work, it is Not practical at all. g) we are required to maintain a distance to each other as per COVID 19 protocol, However, how could we do that if we whisper whenever we talk to our colleagues.	6/14/2021 4:12 PM
148	- Temperature: Some parts of the office spaces are very cold and colleagues have started to bring blankets to keep warm. With hot temperatures outside and cold office spaces, the health of colleagues might suffer Light/ window blinds: Many of the window blinds are down, preventing natural light to come in and blocking the scenic views of Lake Geneva Unsustainable/ unhealthy vending machines: The previous coffee vending machines in the Palais allowed to use one's own cup. The coffee from vending machines mainly offer snacks high in sugar. In line with the SDGs, it would be good if healthier snacks (fruit, dark chocolate, nuts) would be offer and the use of disposable cups/ packaging would be reduced Working spaces outside: It would good if the outside areas (courtyards, terraces) could be used for working. However, outdoor tables/ desks/ plugs are missing Individual cubes for calls: The number of individual cubes to take calls is minimal and the level of noise will be high, once more and more colleagues return to office spaces.	6/14/2021 2:16 PM
149	Where we sit (FLHD), it is quite cold and the temperature makes it difficult to focus. It would be nice to have some work spaces outside, with plugs and umbrellas (perhaps on one of the terraces). In addition, in order to encourage more people to come by bike, showers should be installed.	6/14/2021 11:08 AM
150	Les stores sont continuellement baissés, ne laissant filtrer aucun rayon de soleil, alors que nous sommes déjà pénalisés par des murs d'arbres. La climatisation nous oblige par ailleurs à porter des pulls et écharpes. La lumière artificielle est écrasante etc	6/11/2021 12:27 PM
151	I never complain but I would like just to comment that our work would be much more efficient if: 1. we would have more printers 2. bigger lockers (I have been here for few years only but I have already no space to put all my belongings - NOT personal) 3. separators in rows. It is all about health of colleagues and a bit of privacy - maybe there are some documents or files that I want to work on without extra eyes. Thank you	6/9/2021 5:40 PM
152	The general feeling is that the building is far from being complete as workers are still working on places like the grab and go and painters come to do some wall painting. Access from the plaza on the second floor not open yet. Other perks in no particular order: there are some elevator's missing parts (indication on if they are going up or down). One elevator has been closed for the last 2 days, meeting rooms don't have power plugs connected, meeting rooms are completely transparent therefore anyone walking outside can see the presentation even if these are showing confidential data. Stairs from 4th to 3rd floor are	6/9/2021 3:46 PM

#### Move to H Building - complaints & suggestions Déménagement vers le SurveyMonkey bâtiment H : doléances et suggestions currently not accessible. No indication of soap location/hand dryer in the bathrooms. The AC is way too cold and is very uncomfortable when sitting down for hours working. The blinds don't work for the moment. Hot desking seem to be silently accepted even if we were told during the pandemic that initially hot desking would have not been the practice. Provided monitors are smaller than the ones used in the old office. Desks are not ergonomic and some of them are very short making the eye-screen distance extremely short. There's no mobile phone network coverage through the H building. Even if the carpet absorb the step noise, there's high level of distraction when people walk by the desks in the passage area or by the meeting rooms. Floor have areas where desks are squeezed in and other areas where empty chairs/ sofa are positioned, there could have been better usage of space to install larger desks and reduce lounge areas given that this is an office and not an hotel lobby. 153 The move went fine, all boxes there as announced. In terms of the building H: 1. NO 6/9/2021 11:18 AM showers available for staff commuting by bike, no lockers to store clothes, no place to get changed (except in the tiny toilets); really not acceptable when there are programs like "bike to work" and staff is encouraged to leave the car home. 2. no less than 3 very heavy doors to go to the toilets; not sure if/how someone on a wheel chair would be able to do that. 3. free seating arrangement not fit for purpose during CovID situation; asking staff to clean desk, chair, before and after each working day is not appropriate 3. bis. asking people to remove keyboard and mouse every day is also not appropriate; plus the keyboard does not fit nicely in the lockers and takes a lot of space. 4. working conditions ok as still no a lot of staff in, but is expected to degrade quickly as staff comes back to the office; do expect a sharp rise in 3-day telecommute requests. 5. Many workstations are not equally equipped; some with no internet cable, some with older dock stations, need to reconfigure screen and display options each time you connect, is a big loss of time. so overall, this new way of working in the new building which needs at least a 10-min walk to access is a big loss of productivity, with many tasks necessary to just be able to start and finish the work day. 154 There are several problems in the new building: 1. The centralized heating system is not 6/9/2021 9:51 AM working properly: while some staff are experiencing 26 C near windows on the lake side, other staff are freezing in their seats in areas where there is no sunshine throughout the day. This week several people had to leave their seats as the temperature was extremely uncomfortable and work from home. 2. The open space is noisy, and people are attending meetings on Teams in parallel, or simply speaking to collegues on teams. They cannot book a room for each connection, and this means they all talk at the same time. The building is not designed for our type of work. And this is happening with a very few people present in the open space. What will happen when people will be required to come back to work? 3. There is no phone connection, and we were informed this will last for a long time. This is an issue as delegates call us on our phones, not via Teams or Jabber. 4. There are several examples of expensive design solutions in the building that do not work at all, and one wonders whether the architect who designed it ever took the time to understand our work and design a space that suits our needs. This should be the norm, in particular considering how much was spent on this building. 155 I am extremely unproductive, constant noise from colleagues and workers, a lot of passer 6/9/2021 9:06 AM bys. no privacy and even confidential work is in full sight. ice cold and dark 156 It is very cold, can we turn down the air conditioning ? Thank you. 6/9/2021 7:32 AM While appreciating the SHP team for their planning and coordination, it has been extremely 157 6/9/2021 6:57 AM stressful for staff members who have had to prepare all the boxes, pack files and publications, carry the heavy boxes and put them on trollys in preparation of dispatch/pile them for the move. A negligible amount of the huge budget could have been reserved for a "movers team" deployed for a fixed number of days per entity to help staff members pack and prepare the boxes for the move. 158 Thank you very much for doing this. I would like to suggest that the H building be improved 6/8/2021 7:09 PM by bringing over paintings and sculptures as I think that the walls are very plain and there is a lot of grey material which can look a little depressing. For example there is a beautiful Chinese vase in a glass case in the S building, oriental carpets, some sculptures, and there is art work stored in the archives. I really think this addition of a bit of art and culture will help lift the somewhat oppressive mood in the H building. Also, if possible, can the roof terraces be extended, there is a lot of room past the grey railings, so the space for staff could be expanded just by moving the grey railings out further. There will be more places to sit and have lunch and even work meetings. Thank you so much for this initiative. I think we can make it nicer and more homely, welcoming for everyone. 159 In the Statistical Division of ECE, I personally find the move was smoother than expected. 6/8/2021 3:00 PM The mask wearing can be taxing and I am still adjusting. I am surprised there is no partition between desks in my row and I would've thought there'll be more distance between

	Move to H Building - complaints & suggestions Déménagement vers le bâtiment H : doléances et suggestions	SurveyMonkey
	colleagues. It will take time to adjust to these new conditions. I feel like when it's at full capacity, it could be like on the stock market trading office or a call center. Otherwise the building feels nice, clean, and modern. Time will tell in the next few months how it would really feel and how well adjusted staff member would be.	
L60	La luminosité étant très importante et les écrans ne pouvant être modulés suffisant, il est très compliqué de lire les informations de notre écran hors notre travail est à 100% informatisé donc je dois bouger dans tous les sens pour lire les données. Des séparations entre chaque bureau, serait fortement apprécié surtout vu la situation sanitaire actuelle et cela réduirait la luminosité très forte. Les casiers mis à disposition sont très étroits et vous ne pouvez mettre des classeurs ou un sac à dos / sac à main, il faut choisir c'est soit l'un, soit l'autre. J'étais très optimiste d'entrer dans ce nouveau bâtiment rempli de modernité et de lumière mais au bout de 2 heures, j'avais sincèrement envie de retourner en télétravail car je suis bien plus efficace au calme chez moi que dans cet open space.	6/8/2021 11:45 AM
.61	on travaille dans un couloir, vu que la circulation est faite dans les espaces de travail: les gens parlent, telephonent se deplacent dans votre bureau, impossible de se concentrer, de repondre au telephone, etc, ily a toujours des deplacements du bruit du stress, le bruit des salles de reunion s'entendent depuis les espaces de travail. Les chaises ergonomiques ont un dossier qui ne se bloque pas, tres penible	6/8/2021 11:19 AM
L62	I have not been in the Palais for over a year and I am not affected by moves to building H, but in reply to your message about our concerns as regards staff moves in general, my main concern is that we do not apply a sustainable approach. More precisely, I am concerned that many things, from bigger items such as lamps or small furniture, to smaller ones such as office supplies, folders, envelopes, etc. go to waste. I would very much appreciate and support any initiatives to apply the zero waste principles such as reuse, recycle, refuse and reduce, among others. Staff should be encouraged to keep as much of such items as possible and solutions that facilitate recycling should be adopted (for example, boxes to collect discarded CD-ROMs). I am at your disposal should you wish to discuss this further. I would be happy to contribute with my ideas and my experience managing the EcoCorner at LS.	6/8/2021 10:29 AM
163	Working at the back side of the building is like working in a grave, windows look at a hill. There must be at least a rotation with the lake side. Social areas in the new building are insufficient; there are all those open seats around where you can only discuss a sensitive issue with the boss, instead of having fun with colleagues. Final solution to bringing own lunch is that it is free to eat at the desks, because kitchens are not made for that purpose. This solution is terrific, management must bring feasible solution. Overall, I didn't like the building, it just pushes to less communication among staff, I look forward to moving back. I attended a guided tour and indeed the guide could not find anything to promote other than European oak trees used in benches and Swiss trees in the garden.	6/8/2021 10:25 AM
L64	Bonjour, et merci de nous permettre de nous exprimer. Il serait bien que les personnes déjà présente dans le bâtiment H portent le masques même assis comme il l'est demandé/imposé expressément et même si l'on entend comme réponses il n'y a personne alors je ne le porte pas , ou voir même des réponses plus agressives ou on vous ris au nez ! Car tel est le cas des personnes ne portent pas le masques et personnes ne leur dit rien. Il faut quand meme rappeler que le Covid est toujours là et sous prétexte que les gens sont vaccinés les variants aussi, Peut être que certaines personnes se moquent des autres , j'ai perdus 2 membres de ma famille du COvid et je refuse d'attraper cette maladie par la négligence des autres. Les conditions dans le bâtiment H ne sont déjà pas réunies contre le Covis alors si en plus les staffs ne respectent pas, c'est extrêmement anxiogène et surtout inadmissible. Je vous remercie	6/8/2021 10:24 AM
L65	The building is far from everything. We have to reorganize all of our habits (sport, plan additional time to go to tram, bus, train station. I personally have to plan an extra 30 min on my journey to work. I travel by train and you cannot afford to be late, otherwise the train will leave without you. Noise when you work, lack of personal privacy. The building can feel really hot and then suddenly go very cold. I can't stand not being able to open windows. Having to clean your desk every night when you leave is not practical. Having to book a room for every meeting your supervisor might be having is an extra work load. Cannot imagine if the building was ever full what it would be like.	6/8/2021 10:03 AM
166	The move was very smooth, thanks to the efficient and helpful moving team! The new building is cold (especially in the mornings) and dark because the window shades are down all the time, even with cloudy weather. This creates a gloomy and depressive atmosphere. There was so much talk about how the building is using natural light and how you can see something green from each side. In reality there is not enough light, and you can not see much of the greenery as the windows are covered. The shades should come down only on the sides where sun is shining and be up on all other sides.	6/8/2021 9:53 AM

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167	A colleague of mine did not see a "denivelée" and fell down, he is bruised on his right side and suffering migraines now. There are many places that are dangerous and are not signalled, especially around the stairs on all floors. I have signalled it to security and they have alerted SHP but still not resolved. Also, the lockers get stuck every now and then, I had to be helped by security at 16.40 last Friday, they called the locksmiths to open my locker as I had my car keys, wallet and other valuables in it. The locker malfunctioned. I was told that I was the 41st person they had to help open the locker in 10 days.	6/8/2021 9:41 AM
L68	1. The blinds are not working. When it was sunny the blinds are up and now that it is cloudy and rainy the blinds are down all day.	6/8/2021 9:03 AM
.69	We know already that the noise in the open sectors will be enormous. Will there be a permanent arrangement for teleworking so that we can share the noise? Can we have proper headphones eliminating the noise?	6/8/2021 7:45 AM
L70	Le bâtiment H s'agit sans aucun doute d'un bâtiment magnifique qui s'aligne pleinement sur les objectifs de l'ONU définis dans les ODD et, à cet égard, il est important de se rappeler que nous ne pouvons pas prêcher une chose et pratiquer l'autre. La COVID a rendu le travail de tout le monde plus difficile et les histoires alarmistes attendues, telles que la non-ouverture des fenêtres, ont été malicieusement exagérées sans reconnaître ce que je comprends être un système de ventilation de première classe installé dans le bâtiment, trois fois meilleur que la simple ouverture d'une fenêtre. Les préoccupations concernant le bruit et les distractions n'ont pas été démontrées et les avantages pour le personnel, tels que les espaces extérieurs, les garde-manger, les zones de réunion multiples, ont été largement était de dépenser quelque chose comme 40 millions de francs suisses pour louer des locaux très inférieurs aux normes en centre-ville - donc ceux qui se plaignent devraient reconnaître l'alternative. Je pense que nous devrions soutenir le bâtiment, les changements nécessaires pour le faire fonctionner, et adopter la nouvelle façon de travailler et de vivre. Le soutien apporté à cet état d'esprit par l'équipe de transition et les coordonnateurs de la transition est un exemple puissant de la façon dont le changement peut être favorisé par la base. Bravo aux équipes qui ont continué à défendre cet exemple de l'ONU en joignant le geste à la parole.	6/7/2021 9:07 PM
.71	Bonjour, On avait un escalier pour aller de la Villa Bocage au Batiment E. Dans le cadre des travaux, ils ont enleve l'escalier. Est-ce que vous pourriez leur demander de le remettre. Cela nous aidera a rendre visite nos colleagues dans le batiment H et aussi a aller au batiment E sans retourner a Pregny Gate. Merci. Christelle	6/7/2021 6:54 PM
.72	A map on how to get to the H-Building from the E-building would be particularly useful. The bathroom and kitchen areas need paper towels, particularly due to Covid, doors and handles are hotspots. It's really regrettable that there is not at least one shower on each floor. During the warm weather will be less inclined to take exercise and fresh air during lunch time, or coming to work.	6/7/2021 6:01 PM
73	Pushing people when the building is not even finished and not fully functional is an uncessary stress. A 3-D model would be useful to understand where we are in the ensemble, because the plans show only part of a specific floor and that doesn't help much when you have to figure out how to go back to your own floor. The off-white and grey tones are highlighting the dirty yellow of the E-building making the view on that side sad and depressing. Where the toilets that expensive? Fine with only 3 locations but why only 4 stalls. If we were fully staffed, it would be 1 stall for 13 staff Regarding the working conditions, the eating areas are used as talking corners. Noise within a neighborhood is quickly unbearable and this pushes staff to wear headsets all day long. Not good for socializing and not good for one's health.	6/7/2021 5:26 PM
174	Bonjour, les écrans étaient un peu de travers, mais dans l'heure qui a suivi, un collègue d'ICTS est passé demander si nous avions besoin d'aide (sans même les avoir appelé) et tout a été réglé. Plutôt efficace l'aide sur place pour le premier jour.	6/7/2021 5:25 PM
75	I work in the 5th floor and I get lost all the time, to find my place and to go out (not to get in). The environment is great, I like the building and I work well there.	6/7/2021 5:17 PM
.76	1. Noise levels continue to be an issue in the open space especially as the number of people present will continue to grow. 2. Mobilite douce is encouraged and yet the shower facilities are shrinking / far away. Shower solutions need to be identified.	6/7/2021 5:14 PM
177	Dear colleagues, I have only just visited building H and, although there are no plans for my Service to move there, I would like to share my first impression. How often is the carpet going to get washed or replaced (so much for eco-friendly solutions) to guarantee a minimum level of hygiene? Desks are smaller and lacking an ergonomic edge (unlike the ones we're using now), the screen is closer to the user's eyes. The place looks like a	6/7/2021 5:11 PM

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	factory and feels like an aquarium, I would find it very hard to concentrate in that environment for a full working day. All that glass and light is great for an IKEA food court, not for staff who have to sit there 8 hours a day. Is there a chance that partitions be eventually inserted? I am a documents assistant and am often on the phone, the whole floor would very quickly be annoyed at me. How disheartening, how demotivating.	
178	Il n'y a aucun respect de la vie privée dans ces open-spaces. Aucune séparation entre les postes de travail. C'est une régression des conditions de travail	6/7/2021 4:45 PM
179	Some issues I observed: Ventilation not working properly - air very stale and stuffy Some areas too hot, some too cold - probably linked to lack of air circulation Constant disruption due to on-going finishing works in all areas - impossible to reserve meeting rooms, as works people often close them with no notice These points, combined with the requirement to wear a mask continuously, meant I only lasted 2 days in the H building. I have been working from home ever since, which is not ideal for my mental health, but is the least-worst solution.	6/7/2021 4:43 PM
180	The movement was well organized, There are still some works on going but the building itself is well prepared. The only thing that it is not working yet is the mobile coverage on the 4th floor.	6/7/2021 4:42 PM
181	Quelles sont les directives de retour au travail en présentiel?	6/7/2021 4:38 PM
182	Since the end of May, IT equipment has not been installed on the adjustable desks, in particular, for the "anchor" for medical reasons, despite the seating plan sent in due time; only one printer is still available for 2 divisions and the planned second printer is still not delivered; paper for printing has not been moved yet.	6/7/2021 4:34 PM
183	The first thing that caught my attention and experience is that the open space shows some discomfort in term of concentration in work as you have other people talking loud in the open space area. The other thing which is of particular concern in term of personal health is the chair provided is really not suitable for people with chronic back pain. During the preparation staff members were asked to point out certain special requirements. When we were asked to start moving to the H building, our special requirements were not entertained or honoured. This shows that management or SHP is not interested at all. Personally, I am already feeling discomfort because of the chair not being adaptable to my health situation.	6/7/2021 4:29 PM
184	J ai eu deja plusieur fois mon casier individuel bloque malgre mon code juste et ai du faire intervenir plusieurs fois le serrurier. Perte de temps de 30 mn a chaque fois. Il n y a de douche, ni de lieu ou pouvoir se changer, ou laisser des vetements de sport, avant ou pendant la pause de midi entre autre; apres un long trajet en velo. Nous sommes en plein challenge bike to work, manque de places de velos porte 40 et 49. Apres la periode vecue, beaucoup de personnes souhaitent perdre des kilos et rien n est fait pour leur permettre de pratiquer du sport. Desormais depuis mon poste de travail, le temps de deconnecter mon clavier, sourisles ranger, marcher jusqu a la porte 40, prendre mon velo, le temps a ajouter a mon trajet est de 10 mn aller et 10 mn retour. Plus aucun service de poste a proximite. Il est desormais diffcile d envisager aller manger en dehors du palais avec le choix reduit de nourriture que vous connaissez. Nos sommes contraints de manger la nourriture du palais. J aimerais avoir le choix!!! A plusieurs dans les espaces partages, une douzaine, experimentation la semaine derniere, un calvaire! La climatisation est deja trop fraiche. J ai besoin d air. A chaque besoin je vais de nouveau perdre du temps a aller sur une terrassePourquoi les prix des consommations dans les distributeurs de cafes ont ils augmentes? Il y a trop peu des distributeurs de gel desinfectant. Merci pour votre aide Cordialement	6/7/2021 4:24 PM
185	les stores sont baissés toute la journée, c'est d'une tristesse de travailler sans la lumière!! tout est gris et sans vision extérieure quand sera-t-il possible de les relever???????? c'est urgent	6/7/2021 4:21 PM
186	Les chaises de bureau sont très inconfortables. Le dossier est réglable en deux positions: 1) Fixe à 90% 2) Non fixe Alors certes, on peut régler la "pression" du dossier, mais la pression est présente 100% du temps. C'est à dire que le dossier "pousse" toujours le dos. J'imagine que ces chaises ont été testées, et j'imagine qu'en 1 ou 2 minutes, on ne perçoit pas de gêne. Mais honnêtement au bout d'une heure, c'est pénible.	6/7/2021 4:19 PM
187	1. Toilet is a big issue, whole floor only has one lady/man toilet for all staffs work in same floor. 2. Stairs design are modern, but not user friendly at all. 3. When there is conference or in/out going call, has to lower volume, as it can be heard clearly, confidentiality is minimized.	6/7/2021 4:19 PM
188	Thank you so much for arranging for comments and suggestions. I understand the move has been difficult on some. I had some feedback on the new Building H to provide. One quarter of the world's population is Muslim. We have many UN staff that practice Islam. The new building does not currently hold any space without glass walls that could be used for	6/7/2021 4:18 PM

	Move to H Building - complaints & suggestions Déménagement vers le bâtiment H : doléances et suggestions prayer. This is rather disappointing from an inclusivity and diversity perspective. In Islam, we pray 5 times a day. It would be wonderful to have a designated space in the building for prayer, meditation, and breast-feeding mothers. But currently nothing like this exists, to my knowledge, on any of the 6 floors. Similarly, bathrooms do not include bidet sprayers. These are a requirement in many cultures and also religions. For cleanliness purposes, we do not use just paper. It would have been nice, and quite simple, to include these devices, even if in just one stall to each bathroom. I hope they will consider some modifications or greater consideration moving forward to address these concerns. Thank you so much and wishing you a wonderful week!	SurveyMonkey
189	My cable to connect computer to the docking station was lost during the move. First week after the move it was very hot to work in our part of the new building, also quite noisy despite very limited number of people present. We still don't know how internal mail will be circulated, or where to keep outdoor winter clothes Very few meeting rooms for the number of people in the building. Not possible to conduct regular Webex calls from the desk, as I'm waiting for a year for a new headset. You can't work at the desk without a headset. Very difficult to concentrate while in the middle of so many people. Overall experience very negative. The worst part is probably changing desk every time you come, and very little personal storage space.	6/7/2021 4:16 PM
190	- Single entrance available to staff into and out of H building (only through tunnel of E building) appears to be an obvious fire hazard, in addition to being logistically inconvenient - Glare of sun into building makes staff choose between working in unbearably hot conditions or with complete lack of natural light for months at a time - Reliance on open space environment remains a fundamental concern in COVID and post-COVID era	6/7/2021 4:14 PM
191	we all know that concentrating and focusing in an open space is very difficult, especially for staff who need to produce reports and analysis and do calls and meetings. That space is also concerning for being very noisy. Last, but not the least, Covid-19!!	6/7/2021 4:14 PM
192	Very noisy. No privacy whatsoever. Elevated desks not allocated to some of the Branch (while they had been requested) and the set-up does not allow to move them. Chairs are adjustable, meaning we have to adjust them every morning, including desinfecting all the handles (???) or are we supposed to dismantle them so that we can store them safely in our own individual cupboards??? Those praising the building so far and encouraging us to go there are D1s who have their own private office.	6/7/2021 4:13 PM
193	too far, too complicated to get in, the office space is a maze; not easy to navigate. Too loud, especially for admin/HR staff where we receive calls every 5 minutes.	6/7/2021 4:11 PM